

VEEDOL LUBRICANTS

Veedol Lubricants Pty. Ltd. • Incorporated in NSW • ACN 081 040 977 • ABN 66 081 040 977

New South Wales:

PO Box 422 Charlestown NSW 2290 AUSTRALIA
Phone +61 2 4942 2477 • Fax +61 2 4943 7688
Email info@veedol.com.au
Web: www.veedol.com.au

Queensland:

1 Antimony St Carole Park QLD 4300 AUSTRALIA
Phone +61 7 3271 2771 • Fax +61 7 3271 3306
Email brisbane@veedol.com.au

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Quality Policy

Veedol Lubricants designs and manufactures specialty lubricant products, with a focus on Environmentally Acceptable Lubricants (EALs) for environmentally sensitive applications.

Veedol Lubricants complements its speciality lubricant products with a full range of commodity lubricants manufactured under private label arrangements, allowing it to meet the requirements of a broad range of OEM specifications across industrial, specialist and automotive markets.

Veedol Lubricants is committed to:

1. Implementing a Quality Management System (QMS) with the aim of manufacturing and supplying finished products that comply with published specifications and meet customer expectations.
2. Ensuring that the manufacturing environment, management principles and production processes we employ allow us to meet our legislative requirements under NSW and Australian legislation with regard to trade practice, environmental and WHS obligations.
3. Providing the resources to enable identification, assessment and control of risk.
4. Ensuring all employees receive appropriate and adequate training.
5. Ensuring that both internal and external communications are addressed in a timely manner.
6. Continually improving and reviewing our management systems and production processes to ensure they allow us to meet our commitment to quality products and our responsibilities as a supplier lubricants and associated products to wider industry.
7. Reviewing this Quality Policy as a part of the Internal Audit Program.

Business performance is attained through a commitment to:

- Improving operational efficiency through a constant review process.
- Improving customer satisfaction by striving for excellence in all areas.
- Providing safe, quality products as ensured by verified production processes.
- Maintaining a safe and clean work environment.
- Minimising impact to the environment by reducing waste and committing to recycling where possible.

Veedol Lubricants and its employees fully commit to quality through:

- Observing legislative requirements.
- Observing this Quality Policy as well as other policies and procedures implemented by the company.
- Acting in a manner that does not endanger oneself, work mates, consumers, the general public or the environment.
- Reporting to management any issue that may jeopardise the quality of the company's products.

Yours faithfully,
Nathan Cater



Managing Director
Veedol Lubricants Pty Ltd